



(003587769-K)

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Course Name: ISO 9001: 2015 Quality Management Systems Awareness Training

Synopsis

This course is to equip the participants with the knowledge of ISO 9001:2015 Quality Management Systems requirements. This course will provide a clear description of ISO 9001: 2015 risk management requirements, practical tips, examples, and guidelines that can help organisation to implement the Quality Management Systems.

What You Will Learn

Upon completion of this course, the participants will be able to:

- Implement the new ISO 9001: 2015 requirements in the organisations.
- Apply the risk based thinking procedures and culture in the organisation

Who Should Attend

ISO 9001 training is beneficial for a variety of professionals across different levels and departments within an organization. Here are some key individuals who should attend ISO 9001 training:

1. Quality Managers and Quality Assurance Personnel
2. Internal Auditors
3. Process Owners and Managers
4. Top Management:
5. Implementation Teams
6. Compliance Officers
7. Employees Involved in Quality Control and Quality Improvement
8. Project Managers
9. Consultants
10. Anyone Interested in Understanding ISO 9001

Prerequisite

N/A

Course Methodology

- Theory
- Hands-On
- Discussions
- Interactive Classroom Session

Course Duration

1 day(s) - 9am - 5pm

Course Structure

Session 1: QUALITY AND ISO BACKGROUND

- What is Quality?
- What is ISO?
- Quality Management Principles.

Session 2: SERIES OF ISO 9000 & ITS CERTIFICATION

- ISO 9000 Series and History
- Accreditation and Certification Body

Session 3: AUDIT PLANNING

- Clause 1: Scope
- Clause 2: Normative references
- Clause 3: Terms and definitions
- Clause 4: Context of the Organisation
- Clause 5: Leadership

Session 4: ISO 9001:2015 QUALITY MANAGEMENT SYSTEMS REQUIREMENTS

- Clause 6: Planning
- Clause 7: Support
- Clause 8: Operation



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Session 5: ISO 9001:2015 QUALITY MANAGEMENT SYSTEMS REQUIREMENTS

- Clause 9: Performance Evaluation
- Clause 10: Improvement

Session 6: Case study of ISO implementation

- Brainstorming session for ISO implementation with one case study