

Persiaran Mayang Pasir Bayan Baru, 11950 Pulau Pinang, Malaysia **Mobile:** 019-9790786 **Email:** hr.department@softspheretraining.my **Website:** www.softspheretraining.my

# Course Name: Emergency Response Plan Training

# Synopsis

Emergency Response Plan Training course will provide participant with adequate knowledge required in handling occupational hazard at workplace. Participant will undergo informative sessions by trainer and be put to test with workplace hazard case scenario group activities.

This course aims to –

- Increase awareness to participant on Emergency response plan management
- Equip knowledge to participants on the core concepts of Emergency response plan management
- Practice correct technique on hazard management at workplace

### What You Will Learn

At end of training, participant will be able to:

- Identify emergency issues at workplace
- Practice correct technique of Emergency response plan at workplace
- Improve in communication during Emergency response plan.

# Who Should Attend

Apply to all levels of daily operation officer, executives, management and security officer.

### Prerequisite

N/A



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### **Course Methodology**

Presentation by trainer, scenario case discussion, practical group activities.

# **Course Duration**

2 day(s)- 9am - 5pm

## **Course Structure**

Session 1: Introduction to Emergency Response

- o Welcome and Course Overview
- Importance of Emergency Response Teams
- o Legal and Regulatory Framework in Malaysia

### Session 2: Emergency Response Planning

- o Identifying Potential Hazards in Malaysia
- o Risk Assessment and Management
- o Developing an Emergency Response Plan

### <u>Session 3:</u> Emergency Communication

- o Effective Communication Strategies
- Role of Technology in Emergency Communication
- o Hands-on Communication Exercises



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### Session 4: First Aid and Medical Emergencies

- o Basic First Aid Techniques
- o Dealing with Common Medical Emergencies
- Practical First Aid Scenarios

### Session 5: Fire Safety and Evacuation

- o Fire Safety in Malaysia
- Fire Types and Extinguishing Methods
- o Evacuation Procedures

### Session 6: Hazardous Materials Awareness

- Handling Hazardous Materials Safely
- o Emergency Response to Chemical Spills
- Personal Protective Equipment (PPE) and its Use

### **Practical Sessions:**

- Search and Rescue
- Search and Rescue Techniques
- Mock Search and Rescue Drills
- Working with Local Authorities and Services
- Tabletop and Live Drills
- Conducting Tabletop Exercises
- Live Drills and Simulations
- Review and Debriefing
- Course Conclusion and Certificates



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This course outline covers the fundamental aspects of emergency response training, including planning, communication, first aid, fire safety, hazardous materials, search and rescue, and practical drills. However, it's essential to customize the content to align with your organization's specific needs, local regulations, and any industry-specific requirements. Additionally, ensure that the trainers and instructors are qualified and experienced in emergency response to provide effective training to your ERT.